



## Donor Charter

As a charity seeking donations from the public we at Global Action Plan aim to comply with the *Charities Regulator Guidelines for Charitable Organisations on Fundraising from the Public*.

- Our pledge is to treat all our donors with respect, honesty and openness.
- We commit to being accountable and transparent so that donors and prospective donors can have full confidence in Global Action Plan.
- We promise we will effectively apply your gifts to us for their intended purposes.
- We commit that you, our donors and prospective donors will:
  - Be informed of the organisation's mission, and of the way the organisation intends to use donated resources.
  - Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
  - Have access to the organisation's most recent financial statements.
  - Be assured your gifts will be used for the purposes for which they were given.
  - Receive appropriate acknowledgement and recognition.
  - Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
  - Expect that all relationships with individuals representing the charity will be dealt with professionally.
  - Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
  - Have easily available the agreed procedures for making and responding to complaints.
  - Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
  - Receive prompt, truthful and forthright answers to questions you might have of the organisation.

If you have any questions you can get in touch with us via [info@globalactionplan.ie](mailto:info@globalactionplan.ie), or via post at Axis Ballymun, Main Street, Ballymun, Dublin 9.